



## FORMULARZ reklamacji dotyczący kart

\_\_\_\_\_ s \_\_\_\_\_ p Banku

Klient\*:

- klienci instytucjonalni

### /Prosimy o czytelne wypełnienie formularza/

posiadacza/u	karty	_____
<i>/Cardholder Name</i>		
Numer karty/ <i>Card Number</i>		_____
Numer r	k /	_____
<i>Account Number</i>		_____
Data transakcji/ <i>Transaction date</i>		_____
Kwota transakcji (PLN)/ <i>Transaction Amount</i>		_____
	<i>/ Merchant name</i>	_____
Miasto/ <i>City</i>		_____
	<i>/ Country</i>	_____

### /Prosimy o wstawienie znaku X tylko w jednym z pól/ \*

- (The above transaction was not made by me nor did I authorise anyone else to make this transaction).*
- (I did not make phone order/mail order).*
- \_\_\_\_\_ r  
*(ATM didn't dispense the disposed amount).*
- (I made only one transaction but was debited twice).*
- Kwota dokonanej przeze mnie transakcji wynosi \_\_\_\_\_, a nie \_\_\_\_\_  
*(The amount of the charge was \_\_\_\_\_ and not \_\_\_\_\_. I enclose the copy of the bill which shows the correct amount).*
- (I did not make a reservation .....).*
- \_\_\_\_\_ pisemnie/telefonicznie. Numer anulowania rezerwacji \_\_\_\_\_  
*(I cancelled the reservation on \_\_\_\_\_ in writing / by phone - the cancellation number is \_\_\_\_\_, but my account was charged).*
- \_\_\_\_\_ k \_\_\_\_\_, a m \_\_\_\_\_ r \_\_\_\_\_ k \_\_\_\_\_  
*(I paid the bill in other means but the above amount was charged to my account).*
- Inne *(Other)* \_\_\_\_\_

Do niniejszej r \_\_\_\_\_

*(I enclose additional documents):*

\_\_\_\_\_

\_\_\_\_\_

k  
*(I confirm that my card was In my possession all the time)*

\_\_\_\_\_

\_\_\_\_\_

M /City, data/date

podpis posiadacza/u kownika karty zgodny  
z podpisem na karcie/*Signature*

- listownie na adres korespondency
- 

(adres mailowy do przekazania )

Bank

\_\_\_\_\_

data, stempel funkcyjny i podpis pracownika  
Banku oraz nr telefonu